



SUZUKI MOTOR OF AMERICA, INC.  
AUTOMOTIVE

## IMPORTANT SAFETY RECALL NOTICE

Dear Suzuki Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2007 Suzuki XL7 vehicles originally sold or ever registered in the high temperature states of Arizona, California, Nevada and Texas. According to our records, you own one of the vehicles subject to this recall. The recall designator code is NZ.

The subject vehicles have a condition where the plastic supply or return port on the fuel pump module may crack, which could cause a fuel leak. The driver may notice a fuel odor while the vehicle is being driven or after it is parked. If the crack becomes large enough, fuel may be observed dripping onto the ground and vehicle performance may be affected. If an ignition source were present, a fire could occur.

Replacement parts are now available. To correct this condition, your Suzuki service provider will replace the fuel pump module at no cost to you for parts and labor.

Please contact your Suzuki service provider to schedule an appointment for this Important Safety Recall. To locate your nearest Suzuki service provider, please see below, call toll free (877) 697-8985 or visit our website at <http://www.suzukiauto.com>. The online service provider locator includes driving instructions and maps. The recall can be completed in less than three hours if you have an appointment. If your Suzuki service provider has a number of vehicles awaiting service, there may be additional time required. If you no longer own this vehicle, please complete the enclosed postage paid reply card and return it to us.

If your Suzuki service provider does not make the correction without charge and within a reasonable period of time, we recommend that you contact the Suzuki Customer Relations Department at (800) 934-0934. If after contacting our Customer Relations Department, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE., Washington, DC 20590 or call toll-free Auto Safety Hotline at (888) 327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If your vehicle is included in the recall and you have paid for repairs, after the expiration of the 7 year, 100,000 mile powertrain warranty, caused by the exact defect stated above, you may be eligible for a full or partial reimbursement. Please note the following qualifiers:

- Only repairs that are the subject of this specific safety recall are reimbursable. No other fuel pump defects will be considered for reimbursement. Additional expenses such as, but not limited to; restoring the vehicle to a repairable standard to complete this important safety recall because of damage, modification or rust, normal wear and tear, towing, rental, accommodations, etc. will not be reimbursed.
- Reimbursement is limited up to the current Suzuki Manufacturer's Suggested Retail Price (MSRP) on parts and the Suzuki bulletin published flat rate labor time allowance of 2.6 hours at a reasonable area labor rate for this repair.
- An owner will not be eligible for reimbursement if the expenses for the repairs are performed more than 10 days after the date of the owner notification letter sent by Suzuki.
- Reimbursement claims may also be excluded when adequate documentation is not submitted by the claimant. Repair date, repair mileage, replaced part number; Vehicle Identification Number (VIN) and diagnostic documentation are required on the repair order to be considered for reimbursement.

To request reimbursement from a previous customer pay repair, contact Suzuki Automotive Customer Relations Department, PO Box 1100, Brea, CA 92822-1100 or call toll free (800) 934-0934. We will request an original or copy of your receipt for the recall repair or replacement, and your owner notification letter.

We sincerely regret any inconvenience that this important safety recall may cause, but we are certain you understand our interest in your continued satisfaction with your Suzuki vehicle.

Sincerely,

SUZUKI  
Automotive Service and Quality